

## IMPORTANT SAFETY NOTICE

### NHTSA CAMPAIGN NUMBER (08C-009)

December 8, 2008

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Graco Children's Products Inc. ("Graco"), the manufacturer of Graco brand car seats, has decided that certain Frazier™ ComfortSport™ Convertible Car Seats ("child restraint systems") Model Numbers 8C04FRR and 8C04FRR2, manufactured from November 1, 2006 through October 8, 2007, were equipped with a large sized, supplemental body pillow that partially obscures an important airbag warning label and thus do not comply with the requirements of Federal Motor Vehicle Safety Standard No. 213, Child Restraint Systems.

Based on the information you provided on your car seat registration form, you may be the owner of one or more of these affected car seats. WE ARE SENDING YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

#### **What is the Issue?**

Graco has determined that the large sized, supplemental "body pillow" of some Frazier™, ComfortSport™ Convertible Child Seats, Models; 8C04FRR and 8C04FRR2, manufactured in the USA from November 1, 2006 through October 8, 2007, partially obscures the airbag warning label that is permanently affixed to the inside of the seat pad. Failure to read and follow the warning on this label may result in serious injury or death. Models produced subsequent to the October 8, 2007 date are equipped with body pillows that have a duplicative warning label permanently affixed to the body pillow itself and therefore, are not affected by this notice.

#### **What Should You Do?**

##### **Step 1** - Check the Label and Body Pillow.

A label with the model number, model name and date of manufacture is located on the back of the car seat. If the model number and manufacturing date indicated on your label match the above models and manufacturing date range, your car seat is affected by this notice and you will need to perform steps 2 and 3. If the model number and dates do not match, your car seat is not affected by this notice.

You may also want to visually inspect the body pillow of your Frazier™ ComfortSport™ car seat to determine if the body pillow has an airbag warning label directly affixed to it. If the body pillow has the warning label directly affixed to it, your car seat is not affected by this notice.



The following photos will assist you in identifying the model number and manufacturing date of your car seat and will also assist in the inspection of your body pillow.



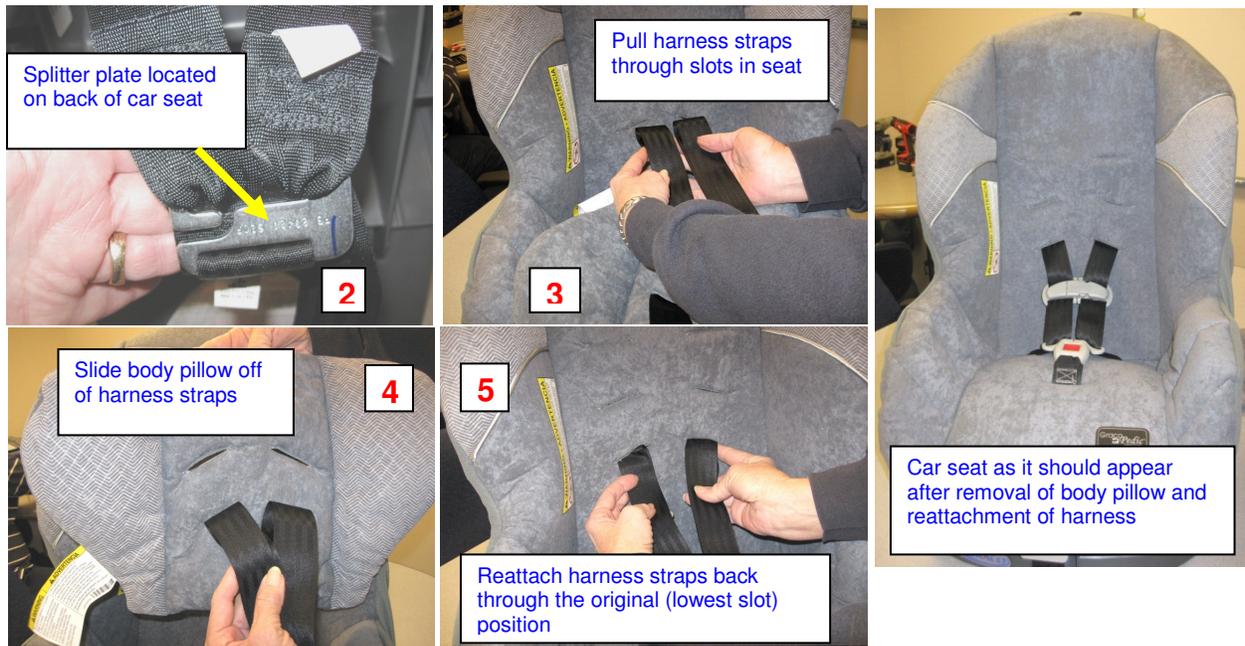
**Step 2** - Remove the Body Pillow (Used with the lowest harness position)

If you are currently using the car seat without the body pillow, simply discard the pillow.

If you are currently using the car seat with the body pillow, you will need to remove and discard the body pillow. To remove the body pillow, perform the following steps.

1. Loosen the harness straps
2. Remove both shoulder harness strap loops from the Splitter Plate located on the back of the car seat.
3. Pull harness straps through the slots in the car seat.
4. Slide the body pillow off of the harness straps.
5. Insert the harness straps through the same (lowest slot) position used prior to removal of the pillow. Make sure the harness straps are inserted through matching slots of the seat pad and car seat. It may be necessary to remove the seat pad from the top of the car seat while inserting the harness straps.
6. Re-attach the harness strap loops to the Splitter Plate.

The following photos will assist you in the removal of the body pillow.



Removal of this body pillow does not affect the safety or function of the car seat. Once the body pillow has been removed, the airbag warning label that is permanently affixed to the inside cushion of the seat should be fully visible. **The body pillow should not be reattached under any circumstances.**

**Step 3** – Contact Graco with any questions or concerns.

If you have any questions or concerns regarding the removal of the lower body pillow, please contact Graco Customer Service at 1-800-345-4109 between the hours of 8am and 5pm ET Monday - Friday or email Graco at [consumerservices@gracobaby.com](mailto:consumerservices@gracobaby.com) .

If you are no longer the owner of the affected car seat, or have a change of address, please contact Graco Customer Service at 1-800-345-4109 between the hours of 8am and 5pm ET Monday - Friday or email Graco at [consumerservices@gracobaby.com](mailto:consumerservices@gracobaby.com). This will ensure accuracy of our database should we need to contact you in the future regarding this seat or, correspondingly, to remove you from our owners list.

If Graco fails to assist you in any way regarding this safety campaign, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC, 20560 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause you.

Sincerely,

Graco Children's Products Inc.