



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*January 15, 2009*

MS. PATRICIA ALFORD  
PRESIDENT  
ONENESS MOBILITY SERVICES, LLC  
7620 A PENN BELT DRIVE  
FORESTVILLE MD 20747

NVS-215dgl  
09V-014

SUBJECT: FMVSS 403/ANTI-STOW INTERLOCK/RICON

DEAR MS. ALFORD:

This letter serves to acknowledge Oneness Mobility's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 403, "Platform Lift System Accessible for Motor Vehicles," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
ONENESS/E-350/2005-2006  
ONENESS/E-350/1998

**Mfg's Report Date:** January 8, 2009

**NHTSA Campaign Number:** 09V-014

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 19

**Summary:**

ONENESS MOBILITY IS RECALLING 19 MY 1998, AND 2005-2006 E-350 VANS BUILT ON FORD CHASSIS AND EQUIPPED WITH RICON PLATFORM STYLE WHEELCHAIR LIFTS. THESE LIFTS FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 403, "PLATFORM LIFT SYSTEM ACCESSIBLE FOR MOTOR VEHICLES." THE ANTI-STOW INTERLOCK MAY NOT DETECT THE PRESENCE OF A WHEELCHAIR OR MOBILITY AID USER. THE PRESSURE SENSING SWITCH THAT DETECTS THE PRESENCE OF WEIGHT ON THE PLATFORM WAS NOT ADJUSTED TO THE NECESSARY SENSITIVITY LEVEL. THE LIFT COULD STOW EVEN THOUGH SOMEONE OR SOMETHING IS STILL ON THE LIFT.

**Consequence:**

A LIFT OCCUPANT CAN BE INJURED SHOULD THE LIFT BEGIN TO STOW UNINTENTIONALLY.

**Remedy:**

ONENESS MOBILITY IS WORKING WITH RICON TO CORRECT THE WHEELCHAIR LIFTS FREE OF CHARGE (PLEASE SEE 07E097). OWNERS MAY CONTACT RICON AT 1-818-267-3000 OR ONENESS MOBILITY AT 1-818-267-3000.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of an Equipment Query, EQ08-011, conducted by the Office of Defects Investigation.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577. Please remove the second "Dear Mr." which is in between the first two paragraphs. Also change the second paragraph to read:

Oneness Mobility Services, LLC has decided that certain model year 1998, 2005-2006 E-Series vans manufactured from [build date range of your vehicles] and equipped with Ricon platform style wheelchair lifts fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Systems for Motor Vehicles." This decision was based on information provided by the Ricon Corporation.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Oneness Mobility must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please provide us with the beginning and ending dates for the build date range of vehicles affected by this recall.

As stated in your report, Ricon will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Ricon's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "George H. Person". The signature is fluid and cursive, with a large initial "G" and "P".A small, handwritten mark or signature in black ink, possibly initials, located below the main signature.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement