

Safety Defect and Noncompliance Report Guide for Vehicles
PART 403 & 573 Defect and Noncompliance Responsibility and Reports¹

09V-014
(9 Pages)

On 6/23, 2008, RICON [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 403 & 573 exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: --1/08/09-----

Furnish the manufacturer's identification code for this recall (if applicable): 07E-095&07E-097

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

7620- Penn Belt Dr. Forestville Md 20747-Telephone # 301-568-6686-Fax # 301-568-1318

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Patricia A. Alford

Telephone Number: 301-568-6686 Fax No.: 301-568-1318

Name and Title of Person who prepared this report.

Patricia A. Alford

President

Signed:



RECEIVED
2009 JANUARY 14 – 9:00 AM
OFFICE OF RECALL
MANAGEMENT DIVISION

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

- I. Identify the Vehicle Models Involved in the Recall
- II. SEE CHART WITH ALL INFORMATION

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
E-350	2005	8
E-350	2006	10
E-350	1998	1

Total Number Potentially Affected by the Recall: 19

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

We record the vin # of the vehicles with the customer's names in our files, which has attached to them the model & serial numbers of the lifts installed.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

SEE RICON's Information. 07E-045 + 07E-097

Describe the cause(s) of the defect or noncompliance condition.

Describe the consequence(s) of the defect or noncompliance condition.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

No foreseeable problems because the vehicles belong to our now customers & must be scheduled to come in and have recall parts replaced pre RICON. 07E-095 + 07E-097

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7620-A Penn Belt Dr
Forestville Md 20747
301-568-6686
301-568-1318 FAX
onenessmobility@onebox.com

Oneness Mobility Services LLC

January 8, 2009

[Click [here](#) and type recipient's address]

Dear Sir or Madam:

RE: Safety Standard Non-Compliance Recall Notification (#07E-097)

This notice is sent you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Mr.

Ricon Corporation (Ricon) has determined that a safety related noncompliance with S6.10.2.3 of the FMVSS 403 exists in public and private use wheelchair lifts manufactured by Ricon on the above dates. This recall affect certain wheelchair lift products built between April 1, 2005 and September, 2006 inclusive.

Your [identify recalled item] is being recalled

You should contact Oneness Mobility Services to have this recall corrected by us attach is the enclosed warning label,

WHAT IS BEING RECALLED:

This recall process applies to the "Anti Stow Interlock System" only on Ricon's 1200 2000 and 5500" series platform lifts labeled for "DOT public Use" and "DOT Privated Use". It does not apply to other Ricon Products.

WHY IS IT BEING RECALLED:

The Non-compliance with S6.10.2.3 of the FMVS 403 is the result of the Anti Stow Interlock System not detecting the presence of a 50lb test weight on the platform operating volume. In the event this condition occurs during passenger operations it may be possible for the lift platform to begin stowing while at wheelchair or mobility aid user is still occupying the area of the pivot point of the platform. This situation could cause personal injury.

WHAT ARE WE DOING ABOUT THE PROBLEM:

We will be replacing the recalled part at not charge to the end user. The estimate time of repairs is approximately 1 to 2 hours.

WHAT YOU AS THE OWNER SHOULD DO:

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January 8, 2009

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We have enclosed a list of lifts you purchased during the specified time period. We will replace the recalled items which was supplied by Ricon. Please call us at Oneness Mobility Services LLC 7620-A Penn Belt Dr. Forestville Md 20747 to schedule and appointment to have the parts installed.

WHAT IF YOU NO LONGER OWN THIS VEHICLE:

Please provide the new owner with a copy of this documentation or provide us with the new owner's mailing information so we can provide them with the proper instructions to make this recall correction possible.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS:

If you have further questions or concerns please contact: Oneness Mobility Services LLC at the above address or telephone number or contact Ricon directly at 1-818-267-3000

If you have already paid to have your van repaired for this condition, you may be eligible for reimbursement of the charges you paid for the [repair or replacement, as applicable]. To learn more about what you need to do to obtain reimbursement, [Call 1-818-267-3000]

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied with charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to the <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Oneness Mobility Services LLC

We are one with our customers needs

197595	K1200-G0C		E-350	FORD	2006 07E-958097
192221	K2010-F10		E-350	FORD	2006 07E-958097
185992	S2005-F10	RECALL REPLACED 07/29/08	E-350	FORD	2005 07E-958097
185991	S2005-F10	RECALL REPLACED 06/17/08	E-350	FORD	2005 07E-958097
189130	S1231-G0C		E-250	FORD	2005 07E-958097
190870	S2005-F10	RECALL REPLACED 06/09/08	E-350	FORD	2006 07E-958097
190860	S2005-F10		E-350	FORD	2005 07E-958097
190805	S1231-G0C		E-350	FORD	2006 07E-958097
191296	S1231-G0C		E-350	FORD	2005 07E-958097
192729	S1132-G0C		SAFARI VAN	GMC	2005 07E-958097
192302	S2005-F10		E-350	FORD	2006 07E-958097
191696	S2005-F10		E-350	FORD	2006 07E-958097
193146-R	S2005-F10		E-350	FORD	2006 07E-958097
193141-R	S2005-F10	RECALL REPLACED 07/02/08	E-350	FORD	2006 07E-958097
193150/D	S2005-F10		E-350	FORD	2006 07E-958097
196304	K1203-G1C		E-350	FORD	2006 07E-958097
200065	S2005-F10		BUS	CHEVY	1998 07E-958097
200820	S2005-F10		E-350	FORD	2005 07E-958097
194061-D	S2003-F10		E-350	FORD	2006 7E-95
194062-D	S2003-F1C		E-350	FORD	2006 7E-95
209111	S2005-F10	RECALL REPLACED 06/09/08	LIFT NOT UNDER RECALL		
209108	S2005-F10		LIFT NOT UNDER RECALL		
208112	S2005-F10		LIFT NOT UNDER RECALL		
209113	S2005-F10	RECALL REPLACED 06/17/08	LIFT NOT UNDER RECALL		
209110	S2005-F10		LIFT NOT UNDER RECALL		
209109	S2005-F10		LIFT NOT UNDER RECALL		
206416	S2010-F10		LIFT NOT UNDER RECALL		
213045	K1203-G1C	RECALL REPLACED 06/11/08	LIFT NOT UNDER RECALL		
183242	S2005-F10		LIFT NOT UNDER RECALL		
183243	S2005-F10		LIFT NOT UNDER RECALL		
217410	K1205-G10	RECALL REPLACED 08/19/08	LIFT NOT UNDER RECALL		
217411	K1205-G10		LIFT NOT UNDER RECALL		